



Tonbridge & Malling Christmas and New Year Emergency contacts 2018-19



Emergency Helplines

- * **Emergency services: 999**
- * **Non-urgent police enquiries: 101**
- * **National Domestic Violence Helpline: Freephone 0808 2000 247**
- * **Samaritans: Call free on 116 123.** "For anyone in distress or despair, Samaritans will always be there - all day - every day - even on Christmas Day."
Or **Email: jo@samaritans.org**

Homelessness

- * **Porchlight: 24-hour Helpline 0800 567 76 99**
- * **House of Mercy: 01474 329 514** (Edwin Street, Gravesend)
- * **Crisis at Christmas: 0300 636 1967**

Tonbridge/Tunbridge Wells Foodbank

- * **Nourish Community Foodbank:** Operating and delivering as usual except closed Tues 25th Dec. Referrals by agencies only.

Tonbridge & Malling Borough Council

- * **Kings Hill and Tonbridge Castle Offices and Gateway:** Closed Sat 22nd and reopens Thurs 27th Dec. Usual opening hours for remainder of festive period except closed Tues 1st Jan.

Out of Hours / Emergency Numbers

- * **Tonbridge & Malling Borough Council Out of Hours Number:** 01732 844 522
Call this number for dangerous structures, dangerous trees, flooding and other major emergencies, noise, licencing issues, fumes and emergency environmental health complaints.
- * **National Power Cut Emergency Line:** 105
- * **Electricity:** 0800 40 40 90
- * **Gas:** 0800 111 999
- * **Water:** The following water companies serve Tonbridge & Malling; * South East Water 0333 000 0365 * Southern (waste water) 0330 303 0368





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Advice Together Partners

- * **Citizens Advice in North & West Kent (Tonbridge Office):** Closed Sat 22nd Dec, reopens Wed 2nd Jan for telephone advice (0300 330 9001) and Thurs 3rd Jan for face-to-face advice.
- * **Age Concern Malling:** Closed Sun 23rd Dec to Wed 26th Dec. Open 8am-4pm Thurs 27th to Sat 29th Dec then closed until Wed 2nd Jan.
- * **Age UK Sevenoaks & Tonbridge:** Office closed from 2.30pm on Mon 24th Dec, reopens Wed 2nd Jan. Daycentre at Hollybush Court in Sevenoaks will be open on Christmas Day (pre-booked clients for Christmas lunch).
- * **Carers First:** The Carers Hub (0300 303 1555) will be closed from Tues 25th Dec until Wed 2nd Jan. There will however be a skeleton staff over the festive period who will respond to any messages for urgent support.

Carers requiring emergency support should contact Adult Social Care: KCC Central Referral Out of Hours: 0300 041 91 91.
- * **CROP:** Closed from Mon 24th Dec until Wed 26th Dec and also Mon 31st Dec and Tues 1st Jan. Service will be open Thurs 27th and Fri 28th Dec (10am-4pm).
- * **Crosslight Advice (Formerly West Kent Debt Advice):** Closed from 12pm on Mon 24th Dec, reopens Wed 2nd Jan.
- * **DAVVS (Domestic Abuse Volunteer Support Service):** Helpline (01982 570 538) operating as usual except closed on Bank Holidays (Tues 25th Dec, Wed 26th Dec and Tues 1st Jan).
- * **Kent Family Mediation Service:** Closed from 1pm Fri 21st Dec, reopens Wed 2nd Jan.
- * **Porchlight:** Contact the central helpline over the festive period (details pg.1)
- * **Royal Agricultural Benevolent Institution (R.A.B.I):** Closed from 4.30pm Fri 21st Dec and reopens Wed 2nd Jan.
- * **Tunbridge Wells & District Citizens Advice:** Closed Fri 21st Dec, reopens Thurs 3rd Jan.
- * **Tunbridge Wells Samaritans:** Open as usual everyday, including Xmas Day.
- * **West Kent Mediation:** Emails and telephone messages will be monitored throughout the Christmas/New Year period.
- * **West Kent Mind:** Office open as usual except closed on Bank Holidays (Tues 25th Dec, Wed 26th Dec and Tues 1st Jan).





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Pharmacy Opening Times

Pharmacy	Address	Telephone	Tues 25 th Dec	Wed 26th Dec	Tues 1st Jan
Avicenna Pharmacy	11 Martin Hardie Way, Tonbridge, TN10 4AE	01732 355956	Closed	Closed	Closed
Boots the Chemists	9 High Street, Tonbridge, TN9 1SG	01732 353586	10:30-14:30	10:00-16:00	10:00-16:00
Clarke & Coleman	140 High Street, Tonbridge, TN9 1BB	01732 353743	Closed	Closed	Closed
Curries Pharmacy	4 York Parade, Trenchwood, Tonbridge, TN10 3NP	01732 355550	Closed	Closed	Closed
East Street Pharmacy	Warders Medical Centre, East Street, Tonbridge, TN9 1LA	01732 770055	Closed	Closed	Closed
Field Pharmacy	11 Old Road, East Peckham, Tonbridge, TN12 5AS	01622 871409	Closed	Closed	Closed
Hadlow Pharmacy	The Square, Hadlow, Tonbridge, TN11 0DA	01732 850259	Closed	Closed	Closed
Heath Pharmacy	Maidstone Road, Horsmonden Tonbridge, TN12 8JJ	01892 722217	Closed	Closed	Closed



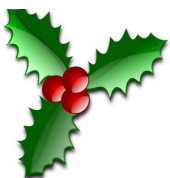


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Pharmacy	Address	Telephone	Tues 25 th Dec	Wed 26th Dec	Tues 1st Jan
Hobbs Pharmacy	25 Quarry Hill Road, Tonbridge, TN9 2RN	01732 353950	Closed	Closed	Closed
Marden Pharmacy	2 High Street Marden, Tonbridge, TN12 9DP	01622 831495	Closed	Closed	Closed
Boots the Chemists	85-87 High Street, West Malling, ME19 6NA	01732 843389	Closed	Closed	Closed
Kings Hill Pharmacy	6 Liberty Square Kings Hill, West Malling, ME19 4AU	01732 845612	Closed	Closed	Closed
Oaks Pharmacy	Admiral Moore Drive, British Legion Village, Aylesford, ME20 7SE	01622 882386	10:30-14:30	Closed	Closed
Lloyds Pharmacy (Inside Sainsbury's)	Quarry Wood Industrial Estate, Mills Road, Larkfield, ME20 7NA	01622 701820	Closed	10:00-16:00	10:00-16:00





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Pharmacy	Address	Telephone	Tues 25 th Dec	Wed 26 th Dec	Tues 1 st Jan
Paydens Pharmacy	12-14 Martin Square, Larkfield, ME20 6QJ	01732 843203	Closed	Closed	Closed
Tesco Instore Pharmacy	Lunsford Park, Larkfield, ME20 6RJ	0345 6779445	Closed	Closed	Closed
Catts Pharmacy	Snodland Medical Practice, Catts Alley, Snodland, ME6 5SN	01634 245844; 01634 242077	Closed	Closed	Closed
Paydens Pharmacy	24-26 High Street, Snodland, ME6 5DE	01634 240539	Closed	Closed	Closed
Thompsons Chemist	1a Riding Lane, Hildenborough TN11 9HX	01732 833433	Closed	Closed	Closed

For further information from the NHS call 111 or on the internet at: www.nhs.uk

Other pharmacies may be open voluntarily on Bank Holidays over the Christmas and New Year period. Information from NHS England—correct at time of publishing.

Please check with pharmacy before travelling.

Wishing you a Merry Christmas and Happy New Year

